



Frequently Asked Questions

American United Bank is now Ameris Bank, and we are excited and proud to welcome you to our banking family. Ameris Bank takes pride in serving customers who are both our neighbors and our friends, and we look forward to continuing our banking relationship with you.

On October 26, 2009, the former American United Bank in Lawrenceville, Georgia opened as Ameris Bank. During this time of transition, we would like to assure you that your American United Bank accounts remain safe and secure, and we are committed to ensuring that this transition is easy and hassle free for you.

BELOW ARE THE ANSWERS TO SOME QUESTIONS YOU MIGHT HAVE:

Q: Is my money safe?

A: Yes, your money is safe and secure. Ameris Bank assumed all American United Bank deposits; therefore, no customers of American United Bank will lose their deposits. Additionally, your deposits that are now with Ameris Bank are insured by the FDIC, and each depositor is insured up to \$250,000 established by law.

A: Can I access my money and are my accounts effected?

Q: Yes, you can access your money and continue banking as you normally do at the Ameris Bank – Lawrenceville Location. You can access your money by writing a check, using your ATM or debit card, or utilizing online banking. Checks drawn on American United Bank will continue to be processed and loan customers should continue to make payments as scheduled.

Q: Will I be able to bank in Lawrenceville at the 1888 Old Norcross Road location?

A: Yes, please continue to bank as normal. As of October 26, 2009, the Lawrenceville office is a branch of Ameris Bank and will be open and serving customers during the bank's normal business hours.

Q: Can I continue to use my American United Bank checks and Debit/ATM card?

A: Yes, please continue to use your American United Bank checks and Debit/ATM card. Once the transition to Ameris Bank is complete, you will receive a new Ameris Bank Debit Card and checks.

Q: Can I use Online Banking?

A: Yes, you can use Online Banking by visiting americanunitedbank.biz.

Q: What will happen to my direct deposits?

A: Your direct deposits will still process as usual. If you should have any questions about your direct deposits, or if you would like to make any changes, please contact a Personal Banker at the Ameris Bank – Lawrenceville Location.

Q: Where do I make my loan payments?

A: Please continue to make your payments as you have previously agreed, and utilize the same payment address information. You can also continue to make payments at the Ameris Bank – Lawrenceville Location. All checks should be made payable to Ameris Bank.

Q: As a former American United Bank customer and now an Ameris Bank customer, can I use other Ameris Bank locations?

A: Unfortunately, you can not use other Ameris Bank locations at this time. You will be notified once the transition of records from American United Bank to Ameris Bank is complete, and you will then be able to bank at other Ameris Bank locations. Until this time, please continue to conduct business as you have done in the past at the former American United Bank in Lawrenceville.

Q: I still have a lot of questions – who should I contact?

A: Please contact one of our bankers at the Ameris Bank – Lawrenceville Location by calling 770.822.1616 or by visiting the branch at 1888 Old Norcross Road.

Q: How do I learn more about Ameris Bank?

A: You can learn more about Ameris Bank by visiting amerisbank.com.